

BUTTERFLY HOUSE FIELD TRIP & GROUP VISIT

Visit Guide



Rules & Expectations

Please review the following with students, staff, and chaperones prior to your visit.



WALK, DON'T RUN

We love that you're excited, and we are too! However, our animals prefer a slower pace when meeting you.

USE INDOOR VOICES

Please remember that you will be indoors for the duration of your visit and screaming/yelling can upset our animals and other guests.

STAY TOGETHER & NO TOUCHING

Please stay with your group and/or adults at all times during your visit and do not touch any of the animals.

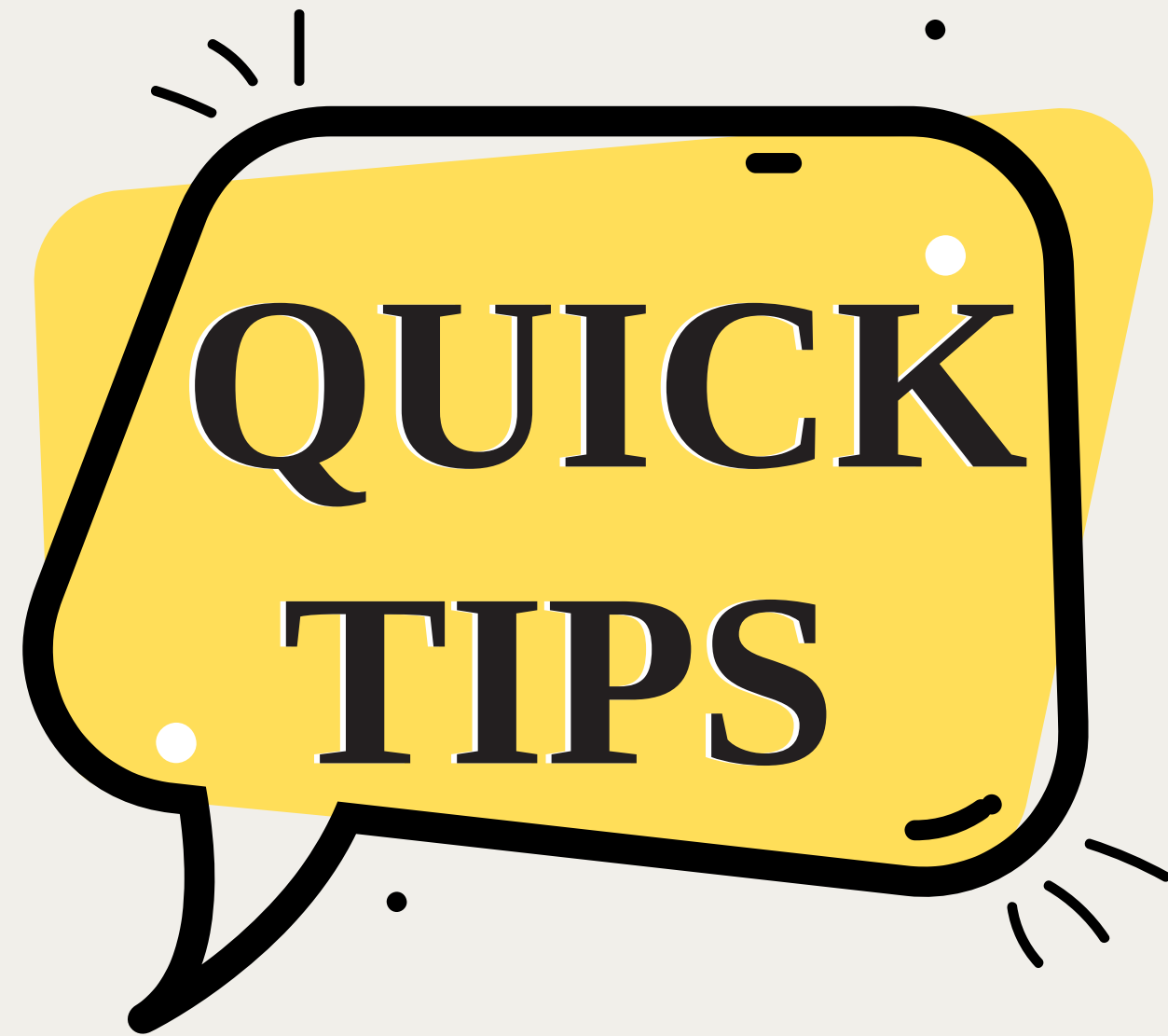
AVOID OVER-DRESSING

Keep in mind that the butterfly conservatory is warm and humid year-round. We suggest wearing minimal outerwear since students will be required to take off large coats and other bulky items before entering the conservatory.

RESPECT THE ANIMALS

- **Do not harass or yell at animals** or tap/bang on habitat windows to get an animals attention.
- **Do not feed the animals** or toss any objects into their habitat.
- Please **keep your hands to yourself** and **do not touch** the butterflies or put your hands into any of the aquatic exhibits.
- **Do not climb, move, or hold children over protective barriers.** They are in place for your safety and the safety of our animals.
- **Do not climb, sit, or set children on exhibits or exhibit fences** for your safety and the safety of our animals.

[Click here to view the full SFZA Code of Conduct.](#)



Tips for Your Visit

BEFORE YOU ARRIVE

- Have your **order number** and **payment method** ready upon arrival.
 - **Tip:** Designate one person to check in upon arrival.
- Review the **rules and expectations** with anyone who will be attending the visit.
- **Leave all food and beverages** in the bus or at school as it will not be allowed into the facility.

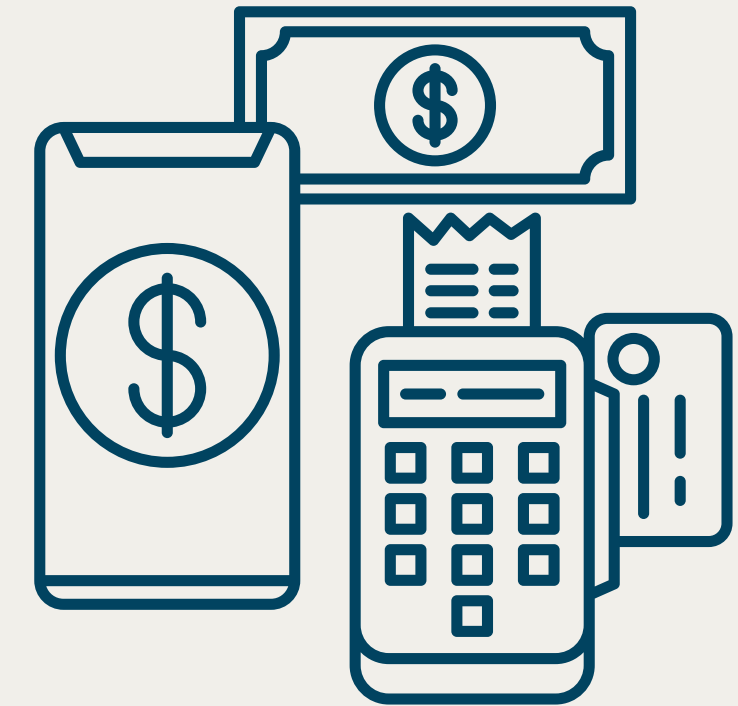
WHEN YOU ARRIVE

- Please **unload from the bus** in the parking lot.
 - There is bus parking along the west edge of the parking lot.
- Send **designated check-in person to the admissions window** with your order number, updated numbers, and payment method ready for check-in.
- Visitors will need to **remove outerwear before entering the facility**.
 - These items can be kept in the entryway, but we suggest leaving them on the bus.
- Due to the volume of field trips, **you must leave an hour after your designated check-in time** - even if you arrive late.
 - For example, if you arrive at 10:15 am for your 10 am reservation, you will need to exit the facility by 11 am.

Payment

Field trips and group visits **must be paid for in a single transaction.**

Memberships are for **family visits only**, and **cannot be used for field trips.**



WAYS TO PAY

- Payment methods include **cash, credit card, checks, and purchase orders.**
- Tax exempt organizations **must provide their tax exempt form** each year.
 - Tax exempt payments must be a **credit card or check.** Cash payments are not permitted.

WHEN TO PAY

- **Payment must be made upon arrival** unless arrangements to be invoiced are made prior to your visit.

PLEASE NOTE

- The **reduced rate** only applies to those included in the single transaction from the organization.

Commonly Asked Questions

FAQ	Answer
How long can we stay?	Field trip reservations are booked on the hour. Due to the volume of field trips, you must leave an hour after your designated check-in time - even if you arrive late. For example, if you arrive at 10:15 am for your 10 am reservation, you will need to exit the facility by 11 am. Only 30 students (plus their adults) are allowed into the facility at a time.
What should we wear	The butterfly conservatory is very warm and humid year-round, so we suggest visitors leave outerwear in buses and/or vehicles.
Will there be staff there to provide educational programming?	Field trips are self-guided by school staff and chaperones.
Can we bring food or drink into the facility?	Food and drinks are not allowed in the facility. Please leave all beverages and water bottles in buses and/or vehicles.
Will we get to meet or touch any of the animals?	There may be a regularly scheduled animal encounter in Ambassador Alley, but it is not guaranteed.
Will we be able to rent butterfly feeders to use in the conservatory?	Due to the volume of visitors, butterfly feeders are not available for field trips and group visits.
Is there a space to wait for our bus or eat inside if it is raining?	There is not an indoor space to accommodate waiting for buses or for eating.